



## Information and Referral

Assists individuals and families in identifying needs to determine appropriate forms of assistance and provide linkage to resources.

## Voting Information

Provides information on registering to vote, absentee voting, important voting dates/timelines and training for Unit Voting Assistance Officers.

## Exceptional Family Member Program (EFMP)

Assists military families with information and resources from local and federal agencies to accommodate the special needs, both education and medical, of the member and their family.

## Air Force Aid Society

Provides emergency financial assistance to Air Force members, both active duty and retired and their families through interest-free loans or grants.

Emergency assistance can include: Basic Living Expenses, Utility bills, Food, Emergency travel, Car repairs.

Apply through [www.AFAS.ORG](http://www.AFAS.ORG)

## The M&FRC services include:

- ⇒ Information and Referral
- ⇒ Consultation and follow-up
- ⇒ Emergency assistance
- ⇒ Leadership Consultation
- ⇒ Financial and investment information
- ⇒ Events for families of deployed members
- ⇒ And more...



## Casualty/Survivor Benefits Program

The Air Force provides casualty assistance to family members and other designated beneficiaries of service members in a casualty status. Assistance includes counseling on rights, benefits and entitlements; completing claim applications for monetary benefits; and helping to resolve any problems or concerns the next-of-kin may encounter.



## Hanscom AFB Military & Family Readiness Center

***M&FRC Mission:  
Provide targeted Airmen  
and Family support and  
services, contributing to  
the mission readiness,  
resiliency, and well-being  
of the Air Force  
community.***



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## Who can Use the Military & Family Readiness Center?

The M&FRC serves as a primary prevention agency and functions to ensure resources required to support active duty and their families are available.

The M&FRC designs, develops, and conducts family programs according to base and community needs. Services are available for all active duty and their families, including single Airmen, DoD civilians, and retirees.

## What type of Resources are Available?

The Hanscom M&FRC offers a variety of services including information & referral, financial assistance, relocation assistance, transition assistance, employment programs, spouses orientations, and more!

Other classes can be executed in keeping with the needs and requests of the Hanscom & GSU Community.



## M&FRC Programs

### Transition Assistance

Provides separating/retiring members and their families the tools and knowledge required to make a successful transition to the civilian sector. Services include:

- ⇒ Initial Transition Counseling
- ⇒ Pre-Separation Counseling
- ⇒ 3 Day Transition GPS Workshop
- ⇒ Capstone appointments
- ⇒ VA Benefits Advisors

### Employment Assistance

Enhances the marketability and employability of spouses and active duty members through individual career counseling and classes to include:

- ⇒ Salary Negotiation
- ⇒ Resume & Interview assistance
- ⇒ Career Planning and Counseling assistance

### Personal Work & Life

Enhances the well-being of families and strengthens their adaptation to the unique demands of the Air Force life. Services include:

- ⇒ Commander's Key Support Program
- ⇒ 4 Lenses Assessments
- ⇒ Military Family Life Counselors

### Relocation Assistance

Relocation information and assistance to military personnel and their families who are involved in or anticipating a permanent change of station (PCS) move. Services include:

- ⇒ Newcomers In-Processing
- ⇒ Loan Locker
- ⇒ Managing Your Move

## Family Readiness

Provides mobility, deployment and remote tour assistance to help single and married DoD personnel and families meet pre-deployment, sustainment, reintegration, and post deployment challenges. The program includes:

- ⇒ Pre-deployment briefings
- ⇒ Reintegration briefings
- ⇒ Spouses Reintegration
- ⇒ Deployed Family Events
- ⇒ Give Parents a Break
- ⇒ Emergency Family Assistance Center (EFAC)



## Personal Financial Management

Offers information, education, and counseling on a variety of financial topics to include:

- ⇒ Budgeting
- ⇒ Debt Management
- ⇒ Home Buying
- ⇒ Investment Options & TSP
- ⇒ Saving for the future

