

WELCOME TO HANSCOM AIR FORCE BASE!!

Hanscom Air Force Base welcomes you and your family to this wonderful community. Located in the heart of New England- Hanscom is 20 minutes from the city of Boston, an hour from the great lakes and foliage in New Hampshire and roughly 45 minutes from so many great beaches. We hope you make the most of your time here!

LOCAL AREA INFORMATION:

This is one of the top three areas in the country for cost of living. Utilities, housing, car insurance and other associated living costs will probably be higher than you are used to. Please prepare financially for your move here.

Base personnel live in six states, so the housing research area is wide. From October to April expect black ice or snow/ice. Good windshield wipers, plenty of windshield wiper fluid, and a full tank of gas are critical. Watch for moose, deer and other wildlife in the roads from dusk to dawn.

Housing most likely will be much more expensive and difficult to find; Two-bedroom apartments start at \$2000+ per month. Utilities may be more expensive than what you are used to. Child care off-base is also extremely expensive (\$500+ per week) and difficult to secure. Please contact the CDC or Family Child Care (FCC) in advance to get on their wait list or visit MilitaryChildCare.com to fill out an online application for care.

Visit these "Wi-Fi" locations if you need internet connectivity while settling in: Military and Family Readiness Center, "Minuteman Commons" Center, Education Center, Bowling Center, Hanscom Conference Center.

Make sure to visit the [Hanscom Force Support Squadron](#) webpage for information relating to services, support and recreation for you and your family!

Below you will find numbers and contacts that may be helpful as you prepare for your PCS.

JOINT PERSONNEL PROPERTY SHIPPING OFFICE (JPPSO) -Commonly known as TMO

JPPSO-NE, Det 2, PPPO-Personal Property Office, Hanscom AFB

-Mike Yoon: 781-225-6398 & Terry Johnson: 781-225-3788

For inbounds to settle a PPM, email DD2278/DD1351 and weight tickets to: jppso.hafb@us.af.mil

To schedule delivery of household goods, email/call your TSP handling your move within 90 days of arrival of household goods.

EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP) TEAM

The Exceptional Family Member Program (EFMP) provides non-medical support for exceptional family members of all branches of service, including Active Duty, Reserves, Veterans, DoD Civilians, and Contractors. An Exceptional Family Member is a service member, spouse, or dependent who has special medical, mental, or educational needs that require ongoing care. The EFMP Support Coordinator is here to help families get ready for a PCS, answer questions about respite care, assistance with schools, host engaging events, and serve as a contact for local resources.

Family Support Coordinator-Shana Wickham

781.225.2767 / 781.225.2765 shana.wickham.1@us.af.mil

EFMP Services Needs Coordinator (SNC) – Medical- Sheri Cote 781.225.4449
sheri.k.cote.ctr@mail.com

EFMP Assignments-Marcus Parks 781.225.1340 Marcus.parks.1@us.af.mil

[Visit Hanscom FSS-EFMP website for more!](#)

HOUSING 781.225.5640

Visit the [Air Force Housing website](#) to find your new home with the Air Force. This website serves as a one-stop shop for Airmen and their families to obtain information about the housing options and support services available to them at Air Force bases world-wide.

[Hanscom Housing](#) is privatized and DoD Civilians are eligible to apply. Check for ongoing rent specials by contacting the Privatized Housing Office at The Landings. Check in with the housing office 781-225-5640 for details.

The Housing Management Office manages the enlisted dorms. There is no Dining Facility at Hanscom AFB; kitchen facilities are available for single airmen. Dorm rooms are single rooms with a shared bath. Airmen E-1-E-4 must live in the dorms unless permission is secured from their First Sergeant or Commander.

Off base rental and purchase options are limited and very expensive. It takes time to find housing in the Bedford and surrounding suburbs.

COMPTROLLER SQUADRON (FINANCE) 781.225.1210

In processing travel vouchers are done on Mondays & Wednesdays starting at 0900

Military members are eligible to apply for a 3 month (no interest) *pay advance for housing*: **Advance Basic Allowance for Housing**: is an advance against your normal BAH to help you cope with the costs of rental housing off base. For CONUS moves up to 3 months' BAH is available. Note: unit commanders must authorize advances in BAH. Payback requirements are determined by the length of the tour. Contact the finance office for more information: 781-225-1210

LODGING

Hanscom AFB does not have lodging on the installation. Please look at the list of [Local Area Lodging Establishments](#) near Hanscom AFB.

HANSCOM CHILD CARE 781.225.6128

Website: [Hanscom FSS Child Development Center](#)

IMPORTANT UPDATE - Supplanting Policy, August 2022

Based on the Department of Defense Supplanting Policy, Hanscom officials are currently reviewing the list of children enrolled in the Child Development Center and School-Age Program. Supplanting occurs when a child currently enrolled is replaced by a child from a family in a higher priority category. Supplanting was paused in 2020 at the beginning of the COVID-19 Pandemic. Now, with child care operations returning to normal operations following the transition to Health Protection Condition Alpha last month, and the continuing shortage of staff, officials are working to determine if currently enrolled families will be impacted. Any families that are impacted will receive a 45-day written notification prior to being supplanted, and can reapply for care through [MilitaryChildCare.com](https://militarychildcare.com).

Military families may request child care by visiting [MilitaryChildCare.com](https://militarychildcare.com). This Defense Department online request for care system serves military families worldwide who are seeking child care through child development centers, school-age care programs and DOD certified family child care providers. Families may search for and request care, manage their requests, and update their profile online, simplifying the process for finding child care.

Child care fee assistance is available for eligible families through [Child Care Aware® of America](https://childcareaware.org). This national organization is contracted to administer the Military Child Care in Your Neighborhood programs, MCCYN and MCCYN-PLUS. These Defense Department programs provide fee assistance to qualifying families who are unable to access installation child care. Visit [ChildCareAware.org](https://childcareaware.org) and select your service branch to learn more about military child care programs in your neighborhood.

BEFORE AND AFTER SCHOOL (SCHOOL AGE PROGRAM) 781.225.6051

Hanscom is proud to be a nationally accredited School Age program, through the Council of Accreditation.

Our program hours for summer/school breaks are 6:30 a.m. - 5:30 p.m.

During the school year our Clubhouse hours are Mon, Tues, Thurs, & Fri, 6:30 a.m. - 8:00 a.m. and 2:50 p.m. - 5:30 p.m. AND Wednesday 6:30 a.m. - 8:00 a.m. and 12:35 p.m. - 5:30 p.m.

Front desk hours are 12:00 p.m. - 5:00 p.m.

Registration and Costs -- Weekly fees are established annually by the Department of Defense according to the Military Child Care Act of 1989 and are based on total household income. Fees are based on a sliding scale established annually from guidelines from the Department of Defense. At the time of registration, there is a one-time Youth Program registration fee of \$25 per child that is required.

Programs Offered -- Children who attend base schools may receive before/before-after/after school care through the School Age Program. Those children attending off base schools can attend if parents provide transportation to and from school to the program.

The SAP offers a full-time summer camp in June, July, and August from 6:30 a.m. - 5:30 p.m. Fees are based on a sliding scale established annually from guidelines from the Department of Defense. Camp Quest offers exciting themes, age-appropriate activities, arts and crafts, games, music, physical fitness activities including swimming, bowling, miniature golf, and cookouts and field trips.

More information on [Hanscom FSS-School Age Program](#).

YOUTH CENTER 781.225.6043

Hanscom AFB has a very active youth program. Contact the Youth Center for details of options for school-age children, pre-teens and teens. More information listed on [Hanscom FSS Website-Youth Programs](#).

CHILD CARE COORDINATOR / FAMILY CHILD CARE (FCC) / RESPITE CARE

Robin Morris 781.225.6121 / robin.morris.2@us.af.mil

Information can be found on [Hanscom FSS-FCC website](#).

SCHOOL LIAISON

Laurel Wironen, Hanscom School Liaison Program

(w)781-225-1482, (c)781-382-5277

DSN 845-1482

Laurel.Wironen@us.af.mil

<https://www.hanscomfss.com/school-liaison-office>

To enroll in Hanscom Primary or Middle School and Bedford High School you must be a resident of Hanscom AFB.

For more school information please visit:

- o <https://www.lincnet.org/>for Hanscom Primary and Middle Schools
- o <https://www.lincnet.org/domain/25>for Lincoln Preschool
- o <https://www.bedfordps.org/high-school>for Bedford High School

MILITARY & FAMILY READINESS CENTER 781.225.2765

The Hanscom Air Force Base [Military and Family Readiness Center](#) offers a variety of services and programs for Active Duty, Guard/Reserve Members, DoD Civilians, Retirees, and their families. We assist many groups all over New England and partner with other military installations to service different branches. Programs are free of charge and offered in flexible formats such as in-person, virtual, and hybrid options.

Below is helpful information from our Relocation Program to help with your PCS:

VISIT:

[Military Installations](#)

Gives a brief overview of every military installation.

[Plan My Move](#)

Provides you with a custom PCS checklist

HANSCOM LOAN CLOSET:

Volunteers at the Hanscom Military and Family Readiness Center maintain a Loan Closet of items available for loan while you are waiting for your household items to arrive during a PCS/TDY or if you are a guest on the installation. The items are cleaned/sanitized between borrowers but we ask that all items are returned in original condition.

Loan Durations

PCS/TDY Loans: 30-60 days maximum.

Guest loans: 14 day maximum, subject to recall for PCS needs.

Items Available to Loan:

- Booster Seats
- Coffee Makers
- Cots
- Crock Pots
- Dish Kits (4 or 6 people)
- Folding Tables & Chairs
- Futons
- Irons & Ironing Boards
- Microwaves
- Playpens
- Pots & Pans
- Toasters
- Toaster Ovens
- Safety Gates
- Strollers

MOVING WITH PETS: (HANSCOM VET CLINIC) 781.225.2772

Moving with your pet includes researching airline requirements and quarantine restriction laws in your new location. Many airlines have requirements for size, weight, breed, number of animals, kennel construction, documentation, and seasonal limitations. Small pets may be shipped on military flights, but availability and regulations frequently change. Contact your installation [household goods/transportation office](#) to request specific country instructions. [Military OneSource](#) can make your move easier with helpful tips, resources and hands-on information related to [moving with pets](#) and more.

Official Mail Center

General delivery is authorized for individuals (Military personnel, DoD civilians and their command sponsored family) on PCS orders at Hanscom Official Mail Center (OMC). However, those individuals intending to reside off the military installation or in military housing must provide the OMC a permanent mailing

address within 45 days of checking into the local command or mail shall be returned to sender.

Official Mail Center

7 Robin Street

Hanscom AFB, 01731

(781) 225-6021